

# Protecting Your CalABLE Account



### Webinar Setup



#### Spanish Interpreter

Click Interpretation in webinar controls and click Spanish



#### ASL Interpreters

View the speaker gallery to find a video feed of our ASL interpreters



#### Captioning

Turn on Closed Captioning in the webinar controls

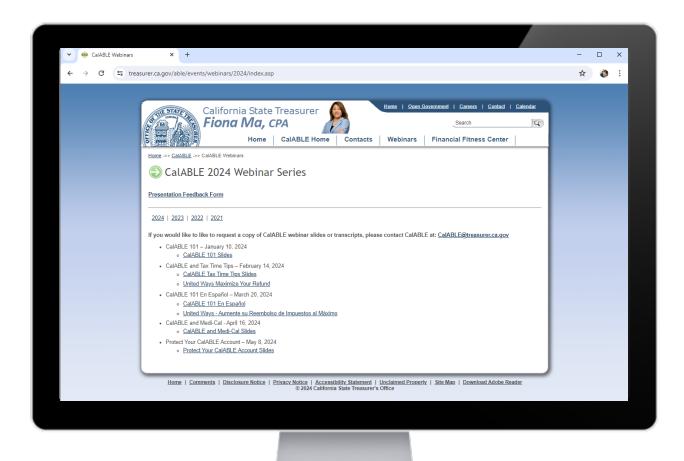
A transcript view is also available



#### Presentation Slides

Please visit the CalABLE website for a copy of today's slides.

https://www.treasurer.ca.gov/able/events/webinars/2024/index.asp





### Audio Options for the Webinar: Telephone

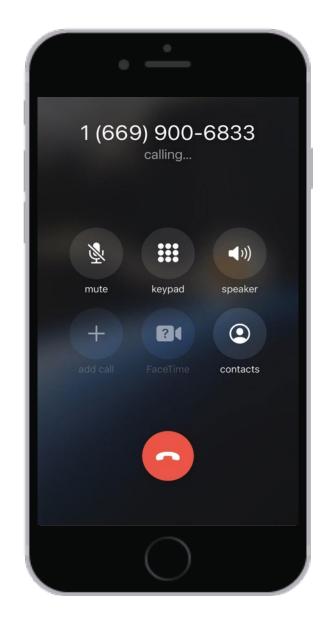
#### Via your computer speakers

Please make sure your speakers are turned on or your headphones are plugged in.

#### Via telephone:

1. Call: 1-669-900-6833

2. Enter Webinar ID: 895 8245 4814





### **Submitting Questions**

Q&A Box

Submit your questions using the Q&A box at any time

#### Email Us

Audio-only participants may email us at CalABLE@treasurer.ca.gov

#### Survey

Submit your feedback and unanswered questions

We will answer as many questions as possible. Please note, we cannot answer questions about specific personal situations, but we can direct you to resources.





# Welcome

Fiona Ma California State Treasurer





# Protecting Your CalABLE Account



# Poll: I am a...

- Account owner
- Authorized legal representative / Parent
- **State Employee**
- Service Provider

- Potential CalABLE participant
- **Other**









# CalABLE Basics



CalABLE is a tax-advantaged savings and investment program designed to help people with disabilities achieve their financial dreams.

With CalABLE, you can save money without losing your eligibility for other benefits.

The money in these accounts can be used for qualified disability-related expenses, such as education, housing, and transportation.



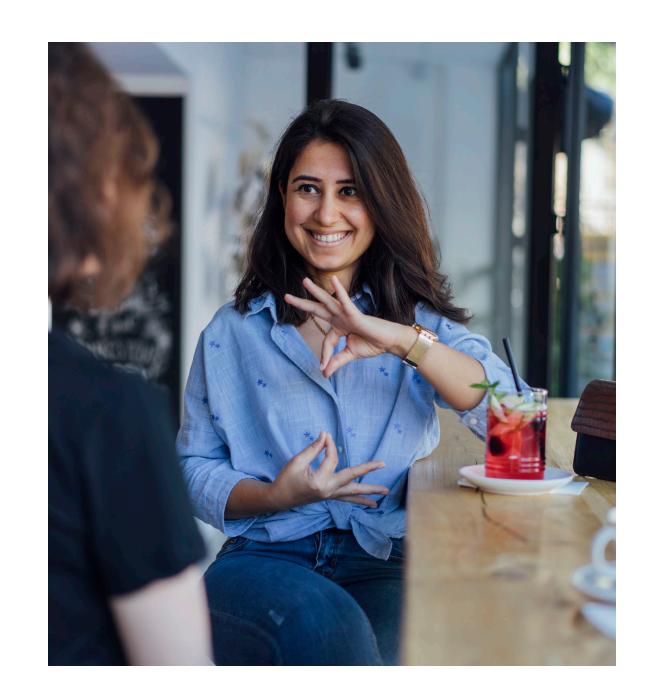
# Who is Eligible for CalABLE?

#### You have a disability that began before age 26

• You meet the eligibility criteria for disability benefits like Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI).

Or

- You can self certify if your disability is on the SSA List of Compassionate Allowances or Blue Book listing
  - You may be asked to provide a <u>signed letter</u> from a qualified physician



<sup>\*</sup> The age limit for onset of disability to increase from 26 to 46 starting in 2026 (ABLE Age Adjustment Press Release)

# How much you can contribute to your CalABLE account in 2024?

\$18,000

Amount contribution cap

(contributions only)

\$100,000

Total cap of recipients of SSI benefits

(contributions + earnings)

\$529,000

Total contribution cap for CalABLE

(contributions + earnings)

CalABLE will automatically reject excess contributions



# Invest your money

- CalABLE offers 8 professionally managed investment portfolios
- Potential tax-free growth
- Opportunity to build wealth through compound earnings
- Low annual fee of \$30
  - Investment and state administrative fees generally total between 0.28% 0.45% of the account's balance per year

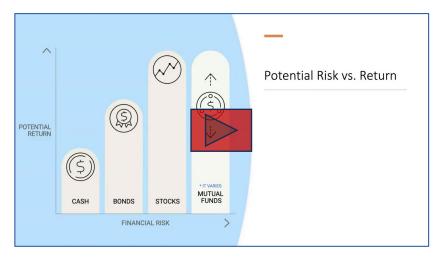


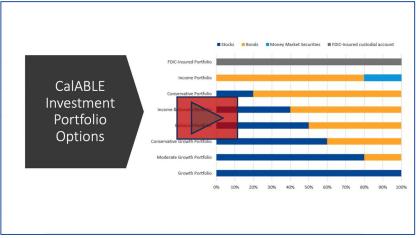




# Investing and Risk

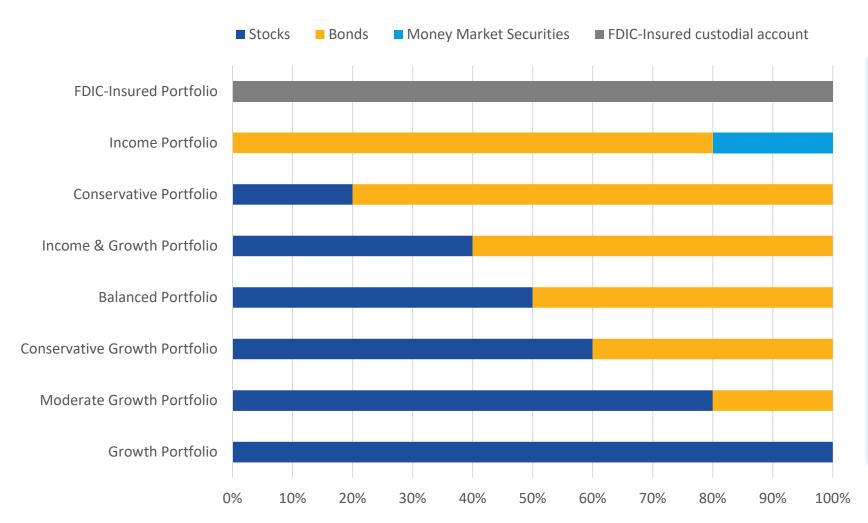
- In general, investing always comes with some risk. When choosing investments, understanding your tolerance for risk is important.
- At CalABLE, we've designed our investment portfolios to be easy to understand with clear information on the risk level for each.
- We also offer educational resources about our portfolios to help you assess the risk you may face depending on the investments you choose.







# CalABLE Investment Portfolio Options



This presentation or other promotional materials do not constitute an offer to sell, a solicitation of an offer to buy, or a recommendation of any security or any other product or service by Vestwell State Savings, LLC or any of its parents, subsidiaries, affiliates (collectively, "Vestwell") or another third party. Vestwell does not make any representations regarding the appropriateness or suitability of any securities, products, investments, or services and Vestwell does not provide legal, tax, financial, or investment advice to any individual. Vestwell State Savings, LLC is a service provider to certain statesponsored retirement, college savings, and ABLE programs ("Program"). Any information on or in our website, presentations, blogs, or marketing materials relating to any Program is provided for general education purposes only and should not be used or interpreted by anyone for any other purpose. All investments involve risk, including the total or partial loss of principal, market fluctuations, liquidity and interest rate risks, domestic and international risks, and inflation-related risks, among many others and investors should consult their own investment or financial advisor.



# Investment Resources on CalABLE.ca.gov

For descriptions of the investment portfolios visit: <a href="https://calable.ca.gov/investment-options">https://calable.ca.gov/investment-options</a>

For historical performance visit: <a href="https://calable.ca.gov/historical-performance">https://calable.ca.gov/historical-performance</a>

Choosing your Investment Options (Pages 53 – 69) in the Program Disclosure Booklet: <a href="https://calable.ca.gov/assets/docs/program-description.pdf">https://calable.ca.gov/assets/docs/program-description.pdf</a>

















#### Please note:

Before investing, carefully consider the Plan's investment objectives, risks, fees, and expenses. This information and more about the Plan may be found in the CalABLE Account Plan Disclosure Booklet, which should be read fully and carefully before investing. The investment option descriptions contained on this website are provided for informational purposes only and do not constitute financial, investment, or other advice nor is any information presented to you intended as an offer, recommendation. endorsement, or solicitation to purchase any investments. Beneficiaries or their Authorized Legal Representatives are solely responsible for the selection of their investment options.

# Poll:

# What are you saving for?

First home

**Education** 

Service dog

Recreation and vacation

- Accessible vehicle
- Technology or equipment

Health and wellness











# What can I spend my money on?

**Education** 

Housing

**Transportation** 

**Employment training** and support

Assistive technology and related services

Personal support services

Health Prevention and wellness

Funeral and burial

Legal fees

Expenses for ABLE account oversight and monitoring

Financial management and administrative services

And more

You can spend your CalABLE funds on anything that helps you live your best life!

This means any expense that helps the account holder maintain or improve their health, independence or their quality of life.

Categories are intentionally broad and include education, employment, housing, transportation, healthcare expenses, travel, experiences, and more.

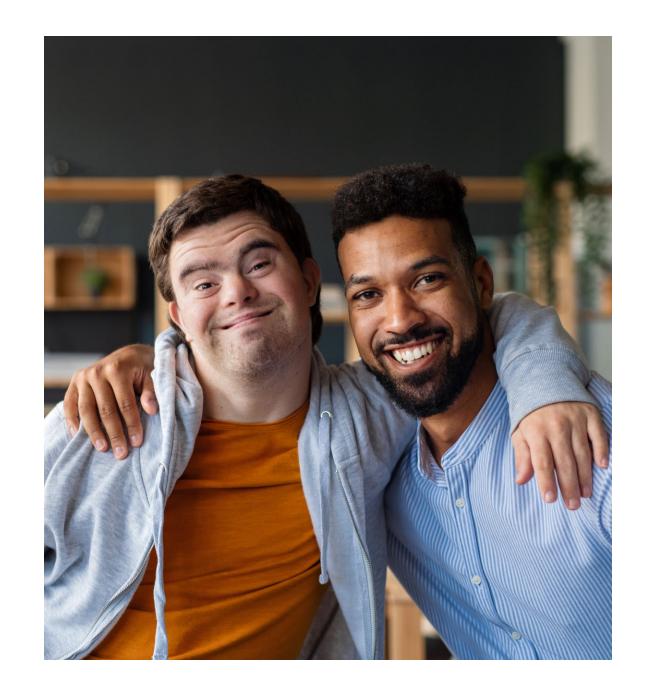




# How do I open an account?

# What do I need to know before I open an account?

- Participants can only have one ABLE account
- The person with a disability is always the ABLE account owner and beneficiary of the funds
- Account can be opened by the person with a disability or an Authorized Legal Representative



### Who can be an Authorized Representative:

Power of Attorney

Legal guardian/conservator

Spouse

Parent

Sibling

Grandparent

Representative payee appointed for the eligible individual by the Social Security Administration

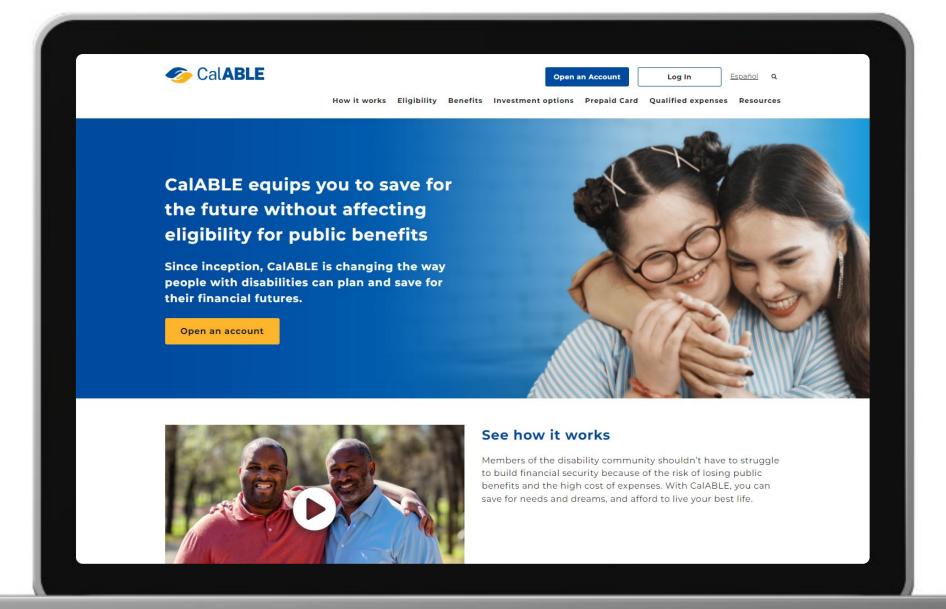
# The role of the Authorized Legal Representative

An Authorized Legal
Representative (ALR) is
someone who is allowed
under state and federal law
to make decisions for the
CalABLE account beneficiary.
There can be only one ALR
per account, but regardless
of who opens the account,
the beneficiary is the sole
owner of all the funds.





# Get started today: CalABLE.ca.gov



# Protecting Your CalABLE Account



**Protecting Your Account** 

CalABLE Webinar May 8, 2024



### Why should you protect your account?

- Fraud is on the rise everyday. Bad actors are attempting to steal information through methods such as:
  - Data breaches
  - Phishing scams
  - Impersonating savers or their ALRs by speaking with the call center or similar ways to obtain access to accounts or login credentials
- What is at risk?
  - Personal Identifying Information (PII)
    - Name, physical address, date of birth, social security number
  - Assets
    - Banking information, funds
  - Account information
    - Usernames, passwords



# Data breaches are accelerating at swift pace

The US experiences the most data breaches of any country with the number of data breaches increasing from 30.9 million to 96.7 million between 2022 and 2023.

#### Dark Web Average Prices for Personal Information 2023



Source: Privacy Affairs Dark Web Price Index 2023



#### What is Fraud?

#### And why is it important?

Suspicious and unauthorized activity by external or internal parties to profit or to cause a loss to others.

- Fraud is <u>costly</u>
  - Fraud can result in the loss of funds
- Fraud is <u>fast</u>
  - Fraudsters are constantly evolving
- Fraud is <u>overwhelming</u>
  - Remediation efforts require a lot of people, time, and effort



## **Common Types of Fraud**

#### **Identity Theft**

- Using stolen data to open up new accounts.
  - This involves utilizing stolen personal identifying information to open up an account without authorization from the individual.

#### **Account Takeovers**

- Unauthorized access to an existing account
  - This involves having access to an email and password and accessing an account without authorization.



#### Reducing Risk & Identifying Unusual/Unauthorized Activity

#### It takes a team to detect and minimize the risk

#### Vestwell

- Mandatory multi-factor authentication (MFA)
- Emails sent for account activity (logins, changes on account, transactions)
- Account activity is included in statements

# Organizations and Service Providers

- Require updating of passwords on a frequent basis using unique passwords
- Monitor who has access to email associated with the account
- Monitor accounts on a regular basis and set up protocols if the main agent is out of office

#### Authorized Legal Representatives and Beneficiaries

- Update password frequently and use unique passwords
- Monitor accounts on a daily or regular basis
- Monitor their email for any emails related to your account
- Don't click on links/attachments that are from unknown senders



#### What to do When Unusual/Unauthorized Activity is Identified

#### The When, How, and What of Escalations

#### When to Escalate

- If there is any unauthorized activity on the account or emails that do not coincide with actions performed on the account
- If you know your email address or bank accounts associated with the account has been compromised

#### How to Escalate

 Reach out to the Call Center immediately every minute counts and advise that there has been unauthorized activity regarding your account

1-833-Cal-ABLE (833-225-2253)

Monday - Friday 6am - 5pm PST

### What to Do Immediately When you Identify Unusual Activity

- Update your password on your account to a unique password
- If you know your email address is compromised, update your password on your email account to a unique password
- Review account for any additional unauthorized activity



# Thank you!

#### DISCLOSURES

#### About Vestwell Holdings, Inc.

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# Reminders

# Contact Us

### CalABLE Service Center

- Phone: 833-Cal-ABLE (833-225-2253) between 6am and 5pm PT
  - For those with a hearing impairment, please contact us at the number above via a relay service
- Customer Support: <a href="https://www.sumday.com/customer-support/calable">https://www.sumday.com/customer-support/calable</a>
- You can sign up to receive our emails, newsletters and information by scanning the QR code.





# Meet the CalABLE Ambassadors!



Adrienne



Charles



Curtis



Miguel



Otto



Raymond



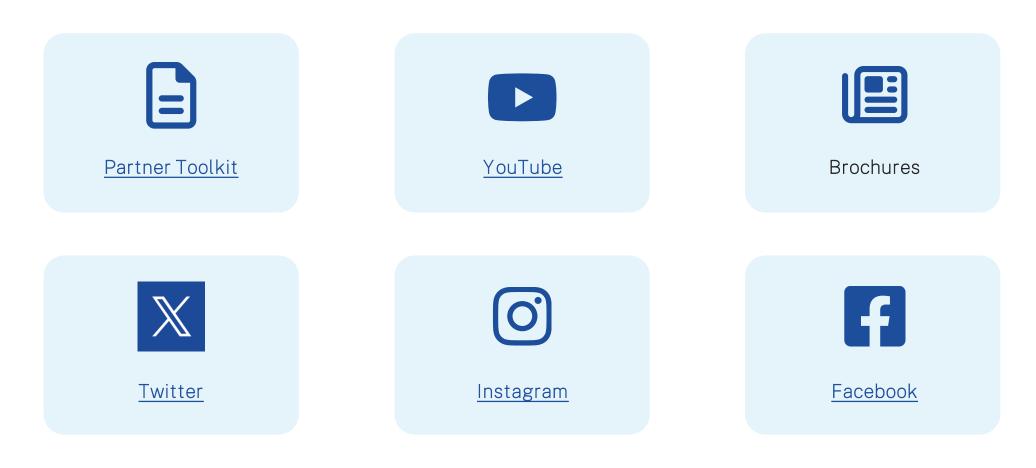
Steven



Tianni



### Resources



Stay up to date with the latest news and join the conversation on social media





# CalABLE and Social Security

June 12, 2024 2:00 P.M. - 3:30 P.M. PT

This program is free and open to the general public.

**Dial in by calling** 1-669-900-6833

**Webinar ID:** 839 5875 4079



#### **Calable Monthly Webinar Series**

#### Register now:



https://us06web.zoom.us/webinar/register/WN\_QApPPlxYQZGyoiJn86R7KA

CalABLE is governed by the California ABLE Act Board, an instrumentality of the State of California. Vestwell State Savings, LLC ("Vestwell") is the program administrator. More information about the program can be found at <u>calable.ca.gov</u>.

CalABLE is a savings and investment program offered by the state of California to people with disabilities that began before reaching age 26.

#### In this webinar, we will explore:

- CalABLE Basics
- SSI, SSDI, and CalABLE
- Social Security Resources



Detalles en español en el post de abajo



# Fill out the anonymous webinar survey!

- 1. I am a... CalABLE participant, ALR, potential CalABLE participant, service provider, State employee, other.
- 2. Do you have any questions we didn't answer?
- 3. Email or phone number (optional if you would like follow-up)
- 4. What did you like most about this event?
- 5. What could we have done better?
- 6. After this presentation, do you have enough information to open a CalABLE account?
- 7. Things I wish I knew when I started CalABLE



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### Disclosure

CalABLE's investment options are selected by the California ABLE Act Board. Account balances in CalABLE will vary with market conditions and are not guaranteed or insured by the California ABLE Act Board, the State of California, the Federal Deposit Insurance Corporation ("FDIC"), Vestwell, or any other organization.

Neither Vestwell nor the California ABLE Act Board are investment or tax advisors and do not provide tax, legal, financial, or other investment advice. You should consult appropriate professional advice or consultation if you have questions related to taxes or investments. Consider the investment objectives, risks, charges and expenses before investing in the CalABLE. Please call toll-free 833-CAL-ABLE for a Disclosure Statement containing this and other information. Read it carefully. Before investing in any savings program, you should consider whether your home state provides its taxpayers with favorable state tax or other benefits that are only available through investment in the home state's savings program.

You also should consult your financial, tax, or other adviser to learn more about how state-based benefits (or any limitations) would apply to your specific circumstances. You also may wish to directly contact your home state's savings program, or any other state savings program, to learn more about those plans' features, benefits and limitations. State-based benefits should be one of many appropriately weighted factors to be considered when making an investment decision.

The FDIC-Insured Portfolio is FDIC-insured up to \$250,000, subject to certain restrictions. Interests in the CalABLE program are not registered with or in any way approved by the Securities and Exchange Commission or by any state securities commission.

## Thank you!





## Appendix

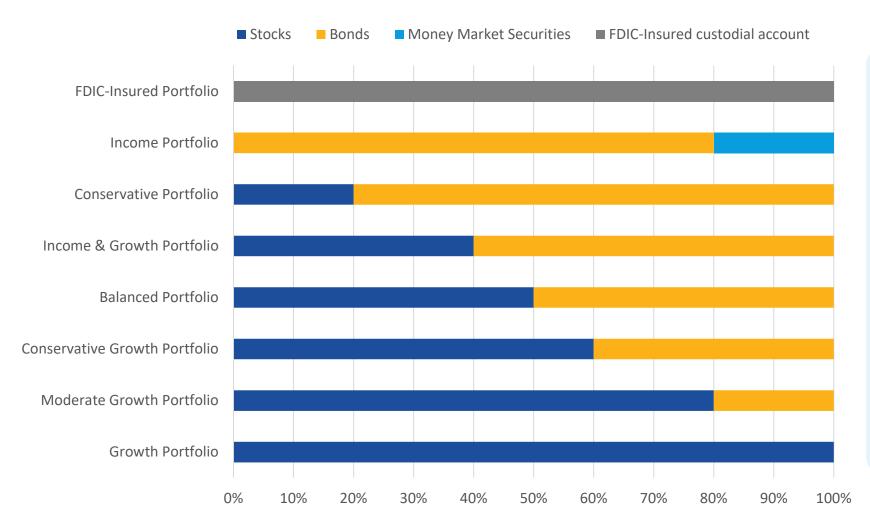


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# CalABLE Investment Portfolio Options

## CalABLE Investment Portfolio Options



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## CalABLE Investment Portfolio Options



FDIC Account



Income Portfolio



Conservative Portfolio



Income and Growth Portfolio



Balanced Portfolio



Conservative Growth Portfolio



Moderate Growth Portfolio



Growth Portfolio



## CalABLE Investment Portfolio Options 1-4



#### **FDIC Account**

The FDIC account offers insurance protection for amounts contributed to the Cash Option, up to FDIC-permitted limits. The Cash Option allocates 100% of its assets to a demand deposit account established by the Trust at the Bank (the "Bank Account").



#### Income Portfolio

The Income Portfolio seeks to provide investors limited capital appreciation with minimal risk to principal. The Portfolio is designed for investors with a very low tolerance for short-term market fluctuations who want low risk to principal and have a high desire for current income with limited capital appreciation. The Portfolio investments include a mix of fixed income investments with a significant cash (Money Market Fund) position.



#### Conservative Portfolio

The Portfolios included in the Conservative Year are designed for investors with a low tolerance for short-term market fluctuations who expect modest capital appreciation with limited risk to principal.



#### Income and Growth Portfolio

The Income and Growth Portfolio seeks to conservatively grow the Portfolio with modest income at higher risk. The Portfolio is designed for investors with a moderate tolerance for short-term market fluctuations that who expect moderate capital appreciation and have a modest desire for income. The Portfolio investments include exposure to a mix of bonds with a blend of globally diversified equity securities.

## CalABLE Investment Portfolio Options 5-8



#### Balanced Portfolio

The Balanced Portfolio seeks to provide a balanced mix of steady return and growth but comes with additional risk. The Portfolio is designed for investors with a modest tolerance for short-term market fluctuations and a desire for income and moderate capital appreciation. The Portfolio investments include a balanced mix of bonds and globally diversified equity securities.



#### Conservative Growth Portfolio

The Conservative Growth Portfolio seeks to grow the Portfolio moderately with low income but comes with increasing degree of risk. The Portfolio is designed for investors with a moderately high tolerance for short-term market fluctuations who expect significant capital appreciation and have a minimal desire for current income. The Portfolio investments include a blend of globally diversified equity securities with exposure to a mix of bonds.



#### Moderate Growth Portfolio

The Moderate Growth Portfolio seeks capital appreciation but comes with high degree of risk. The Portfolio is designed for investors with a high tolerance for short-term equity market fluctuations who expect capital appreciation and have low desire for income. The Portfolio investments are generally a blend of globally diversified equity securities.



#### Growth Portfolio

The Growth Portfolio seeks to maximize growth but comes with the highest degree of risk. The Portfolio is designed for investors with a very high tolerance for short-term equity market fluctuations who expect maximum capital appreciation and have no desire for income. The Portfolio investments are generally a blend of globally diversified equity securities.

### Allocation of Underlying Mutual Funds by Target Risk Investment Option

Each Target Risk Investment Option pursues its investment objective by investing in certain underlying mutual funds. The table to the right reflects the target allocations of underlying mutual funds for each of the Target Risk Investment Options, as well as the FDIC-Insured Investment Option, under the Plan's investment policy.

Fund Name	Ticker	Income Portfolio	Conservative Portfolio	Income and Growth Portfolio	Balanced Portfolio	Conservative Growth Portfolio	Moderate Growth Portfolio	Growth Portfolio
Fidelity® Total Market Index Fund	FSKAX	0%	7%	13%	17%	20%	26%	33%
Schwab Total Stock Market Index Fund®	SWTSX	0%	6%	13%	16%	19%	26%	32%
Fidelity® International Index Fund	FSPSX	0%	5%	10%	12%	15%	20%	25%
Fidelity® Emerging Markets Index Fund	FPADX	0%	2%	4%	5%	6%	8%	10%
Fidelity® U.S. Bond Index Fund	FXNAX	30%	30%	25%	22%	17%	9%	0%
Schwab U.S. Aggregate Bond Index Fund	SWAGX	30%	30%	25%	20%	17%	8%	0%
Fidelity® Long-Term Treasury Bond Index Fund	FNBGX	5%	5%	4%	4%	4%	3%	0%
Schwab Treasury Inflation Protected Securities Index Fund	SWRSX	3%	3%	2%	2%	2%	0%	0%
Vanguard Emerging Markets Bond Fund Admiral Shares	VEGBX	6%	6%	2%	1%	0%	0%	0%
Vanguard High-Yield Corporate Fund Admiral Shares	VWEAX	6%	6%	2%	1%	0%	0%	0%
Vanguard Cash Reserves Federal Money Market Fund Admiral Shares	VMRXX	20%	0%	0%	0%	0%	0%	0%

**Percent Allocation of Investment Option** 

## Changing investment selections

You may change the way in which future contributions are invested at any time. However, you may only change your investment choices **twice per calendar year** once the money is in your account.

#### Please note:

Before investing, carefully consider the Plan's investment objectives, risks, fees, and expenses. This information and more about the Plan may be found in the CalABLE Account Plan Disclosure Booklet, which should be read fully and carefully before investing. The investment option descriptions contained on this website are provided for informational purposes only and do not constitute financial, investment, or other advice nor is any information presented to you intended as an offer, recommendation. endorsement, or solicitation to purchase any investments. Beneficiaries or their **Authorized Legal** Representatives are solely responsible for the selection of their investment options.

## Account Fees Example

### What are the account fees?

\$3,000 Assumed Assets

		FDIC-Insured	Portfolio	Investment Portfolios		
Account Maintena	nce Fee		\$ 30.00	)	\$ 30.00	
Underlying Investr	ment Fees*		\$ 0.00		\$ 0.92 - \$ 2.23	
Program Managen	nent Fee		\$ 0.00		\$ 3.00	
State Administrative Fees		\$ 8.40		\$ 8.40		
Total Annual Fees	**		\$ 38.40		\$ 42.32 - \$ 46.63	
* 0.000% FDIC 0.074% Income	0.060% Cons 0.041% Incom	ervative ne and Growth	0.036% Balanced 0.032% Conservative Growtl	0.031% Moderate Gro 0.031% Growth	wth	

<sup>\*\*</sup> An additional \$10 fee will be assessed if paper statements are selected. There is no fee for e-delivery of statements.



# CalABLE vs Special Needs Trusts

## CalABLE vs. Special Needs Trusts

	CalABLE	Special Needs Trusts		
Set Up	Can open by yourself online in 20 minutes or less.	Generally, need to work with an attorney to create.		
Ownership & Control	Individual with a disability is the owner. They, or an Authorized Legal Representative, can manage and spend the money.	A Trustee manages the Trust and has sole discretion over spending.		
Purchases	Broad range of allowable uses, including food and housing.	Broad range of allowable uses, but not food or housing.		
Cost	Free to open. Fees start at just \$30 a year. Investment fees will vary.	Varies; anywhere from a few hundred to a few thousand to start, plus ongoing costs.		
Contribution Limits	Anyone can contribute. Deposits limited to \$17K/year (possibly more if individual is employed)	Contributors are limited (may not include Beneficiary). No deposit limits.		
Medi-Cal Payback	Medi-Cal will not seek recovery from a CA resident and CalABLE account.	Only first-party (self-settled) trusts must pay back Medi-Cal.		
Investment Options?	Yes, eight options. Offers ability to grow your money. Account owner chooses how to invest.	Yes, options vary. Offers ability to grow your money. Trustee chooses how to invest.		
Taxes	Tax-free withdrawals for qualified expenses.	Earnings are taxed.		

# Creating Your Gifting Page



## How do I set up my gifting page?

- 1. Sign in: Click the gifting link on your account overview page.
- 2. Choose what people see: Select whether or not you want to share the progress you've made toward your gifting limit.
- 3. Review & Publish: Get a preview of what it will look like when someone visits your gifting pages and click on "Go Live" if everything looks good.
- 4. Share: Once your page is created, you'll get a direct link to it that you can post directly on social media or send to friends and family.
- 5. Received Contributions: You'll get an email to let you know every time someone makes a gift contribution to your account.

# Why Choose CalABLE?



## 5. Why choose CalABLE?

- CalABLE empowers you to save and plan for your future – You are in the driver's seat
- Your benefits are protected
- Your money is protected from Medi-Cal recovery
- Family and friends can contribute to your account
- You can grow your money tax-free
- You can spend your money on items and experiences that make your life better
- You become a part of the CalABLE Community –
   We are CalABLE



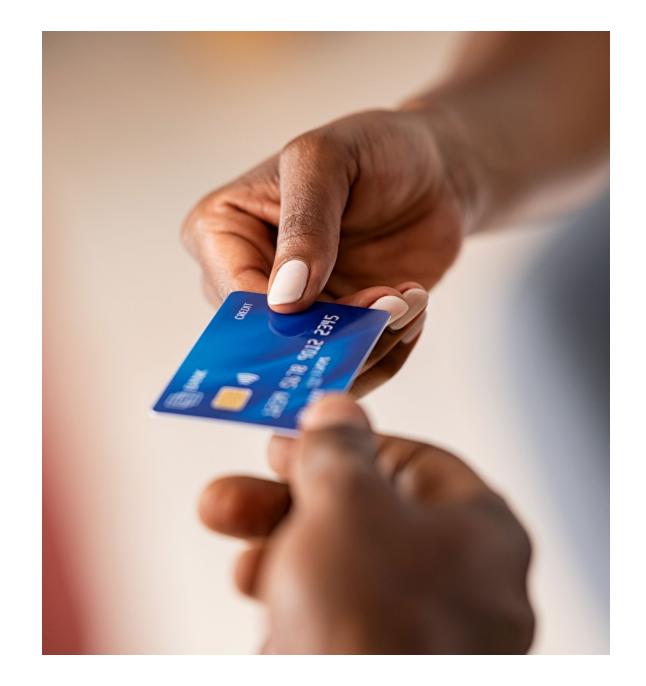
## Ask family and friends to contribute via Gifting!

- Set up a gifting page, and anyone who has a link can contribute towards your goal!
- Gift contributions do not count as income
- Gift contributions count toward your yearly contribution limit. So, if you've already reached the limit, your page will remain public, but no one can contribute again until next year.



# Access your money easily with a prepaid card

- Load funds onto your prepaid debit card anytime from your CalABLE account
- Use it to pay for qualified disability expenses anywhere Visa® debit cards are accepted\*
- Track your spending and upload receipts
- No monthly fees\*



<sup>\*</sup>Please see the cardholder agreement for any fees that may apply